

# Amelia Privacy Policy

Amelia is part of the Amelia Global Food S.L. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

## Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
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## What data do we collect?

Amelia collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Credit card data, through an application called “The Fork Manager”  
<https://login.theforkmanager.com/login>

## How do we collect your data?

You directly provide Amelia with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your's browser cookies.

Amelia may also receive your data indirectly from the following sources:

- [www.eltenedor.es](http://www.eltenedor.es)

## How will we use your data?

Amelia collects your data so that we can:

- Process your order, manage your account.
- Email you with special offers on others products and services we think you might like.
- Manage the reservation in the restaurant.

If you agree, Amelia Global Food S.L will share your data with our partner companies so that they may offer you their products and services.

- Amelia Group Ltd.
- Alfajorcitos del Sur S.L.
- Cantina Argentina 1985 S.L.

When Amelia processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

Amelia securely stores your data in The Fork Manager.

Amelia will keep your reservation data for an unlimited time. Credit card data is deleted after 7 days of the reservation.

## Marketing

Amelia would like to send information about products and services of ours that we think you might like, as well as those of our partner companies.

- Amelia Group Ltd.
- Cantina Argentina 1985 S.L.
- Alfajorcitos del Sur S.L.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Amelia from contacting you for marketing purposes or giving your data to others members of the Amelia Global Food S.L.

## What are your data protection rights?

Amelia would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to request Amelia for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that Amelia correct any information you believe is inaccurate. You also have the right to request Amelia to complete information you believe is incomplete.

**The right to erasure** – You have the right to request that Amelia erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to object to Amelia restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to Amelia’s processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that Amelia transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us: At our email: [info@ameliarestaurant.com](mailto:info@ameliarestaurant.com)

Or call us at: +34 943 845 647

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

Amelia uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website
- Remember information about it
- Provide security of stored data

## What types of cookies do we use?

There are a number of different types of cookies, however, our websites uses:

- **Functionality** – Amelia uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – Amelia uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Amelia sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies?

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Privacy policies of other websites

Amelia's website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

Amelia keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 January 2019.

## How to contact us

If you have any questions about Amelia's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@ameliarestaurant.com](mailto:info@ameliarestaurant.com).

Call us: +34 943 845 647

## How to contact the appropriate authority?

Should you wish to report a complaint or if you feel that Amelia has not addressed your concern in a satisfactory manner, you may contact the information Commissioner's Office.

Email: [info@ameliarestaurant.com](mailto:info@ameliarestaurant.com).

Address: Zubieta Kalea, 26, 20007, Donostia- San Sebastián. Guipuzcoa, España.

